



**Office of the City Manager  
News Release**

**FOR IMMEDIATE RELEASE**

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**BOULDER CITY  
CITY COUNCIL**

**MAYOR**  
KIERNAN McMANUS

**COUNCIL MEMBERS:**  
JAMES HOWARD ADAMS  
CLAUDIA M. BRIDGES  
TRACY FOLDA  
JUDITH HOSKINS



**MEETING LOCATION:**  
CITY COUNCIL CHAMBER  
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**CITY MANAGER:**  
ALFONSO NOYOLA, ICMA-CM

**CITY ATTORNEY:**  
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**CITY CLERK:**  
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**ADMINISTRATIVE SERVICES DIRECTOR:**  
BRYCE BOLDT

**COMMUNITY DEVELOPMENT DIRECTOR:**  
MICHAEL MAYS, AICP

**PUBLIC WORKS DIRECTOR:**  
KEEGAN LITTELL, P.E.

**UTILITIES DIRECTOR:**  
DENNIS PORTER, P.E.

**POLICE CHIEF:**  
TIM SHEA

**FIRE CHIEF:**  
WILLIAM GRAY, CFO

**FINANCE DIRECTOR:**  
DIANE PELLETIER, CPA

**PARKS & RECREATION DIRECTOR**  
ROGER HALL

## **City Hall, Parks and Recreation and Police Department Add Guidelines for Entry to Protect Against COVID-19**

**BOULDER CITY** – The City of Boulder City begins a phased-in approach to allowing the general public on the premises, starting on Tuesday, May 26 at City Hall. Visitors can enter by appointment only and after specific guidelines are met. City leaders suggest the best, safest way to conduct business and stay within CDC guidelines is online, by email or over the phone. Payments should still be made at the external window behind City Hall. Staff will open the Parks and Police Buildings in early June.

“All customers must make an appointment in advance to enter city facilities,” said Fire Chief Will Gray, who has been Incident Commander of the COVID-19 response in Boulder City. “During the check-in at the front desk, visitors will answer the COVID-19 Self-Check Screening and have their temperature taken. If approved to enter, they will be directed to a conference room to meet with the employee.”

The new guidelines include:

- Visitors answer the COVID-19 Self-Check Screening Questions.
- Customers must have their temperature taken.
- Visitors will be strongly encouraged to wear face coverings. The City of Boulder City will offer a face covering to customers who don't have one.
- Customers will be reminded to practice social distancing.
- Customers are encouraged to use hand sanitizer whenever hand washing is not possible. Hand-sanitizer dispensers are located at select entrances and contact areas such as reception areas, lobbies, and meeting spaces.
- Customers will not be allowed into common office areas for employees. Only designated areas will be provided for customer meetings with employees.

Transaction windows are being installed for each department, as plexiglass provides a safer barrier between customers and employees. “The priority from day one was health and safety in this emergency, for residents and employees. These guidelines should make the experience as seamless, expedient, and safe as possible,” said Al Noyola, City Manager. “Staff appreciates how Boulder City residents have been extremely supportive and patient as we work out these new processes.”

City meetings will still be live-streamed, as social distancing and gathering guidelines make it difficult to open them to the public. Visit [www.bcnv.org](http://www.bcnv.org) for updates, staff directories and information regarding online business transactions.

*(more)*

**Please see the updated information from Boulder City:**

1. Mayor Kiernan McManus officially signed a Declaration of a State of Emergency in March 2020. The Declaration is posted at [www.bcnv.org/CivicAlerts.aspx?AID=162](http://www.bcnv.org/CivicAlerts.aspx?AID=162).
2. City Council, Committee and commission meetings will be via teleconference only pursuant to Emergency Directive 006 through May 30, 2020. Visit [www.bcnv.org/Council](http://www.bcnv.org/Council) for information.
3. During these difficult times, we are suspending utility disconnections on a case-by-case basis. You must contact our utilities billing at 702.293.9244 to discuss.
4. City Hall and all City buildings are closed to public access through May 30 (date subject to change based on Governor’s guidance). Items may be dropped off at the front security station. While staff is working on site, we ask that non-emergency business be handled by email or phone only. You can call City Hall at 702.293.9329 during regular business hours, with limited hours on Friday and Saturday, or use the staff directory at [www.bcnv.org/Directory.aspx](http://www.bcnv.org/Directory.aspx).
5. Utility, business license and permit payments can be made at the back window of City Hall. Payments can also be made online at [www.bcnv.org](http://www.bcnv.org), where you can set up autopay as well.
6. Police fingerprint services (for background checks) are temporarily suspended, and Nevada DMV services provided at the Police Department are suspended in alignment with the State.
7. Nevadans seeking Unemployment Insurance Benefits can file online at <http://ui.nv.gov/css.html>.
8. Through June 30, the Clark County School District (CCSD) student food distribution pod is open from 7 a.m. to 10 a.m. Monday through Friday at Mitchell Elementary School. You must bring a student ID, know the student’s ID number, or child must accompany you for pick-up (may remain in car.) Food distribution locations/times are here: <https://ccsd.nutrislice.com/menu>.
9. Albertson’s Grocery Store offers special hours for people with immune system issues, with physical impairments, and/or who are elderly: 7 a.m. through 9 a.m. on Tuesdays and Thursdays.
10. Three Square Food Bank is helping people sign up for food stamps. Call their office at 702.765.4030 Monday through Friday between 9:00 a.m. and 5:00 p.m. or visit [www.threesquare.org](http://www.threesquare.org).
11. Boulder City Hospital, the Southern Nevada State Veterans Home, and all nursing homes in Boulder City are restricting visitors. Please check with each location by phone for more information.
12. The City has started a database for those who want to volunteer to assist: email the City at [mmays@bcnv.org](mailto:mmays@bcnv.org) to add your name, contact information (email and phone) and how you can help.
13. Nevada Small Businesses Administration disaster information: <https://disasterloan.sba.gov/ela/>.
14. All employees of Boulder City are vital to the operations of the City and must continue to report to work. Essential City services, including trash pick-up, will continue as scheduled.
15. All special events are closed in City parks and facilities through May 30. The City’s parks and park bathrooms will remain open daily (times may vary). Maintain social distancing and wash your hands (or children’s hands) while using the parks. Closures include:

All Playground Equipment	Boulder City Arts Center	Boulder City Aquatic Center
Boulder City Tiny Tots	Boulder City Fitness Center	Youth and Adult Sports Programs
Boulder City Safe Key	Special events in City Parks	Boulder City Youth Center
Special classes	Beach volleyball courts at Veterans Memorial Park	Basketball courts at Lakeview, Hemenway, Oasis & Veterans Memorial Parks
Skate Park at Veterans Memorial		